



Zendex Tool Corp.

Authorized Distributor Return Policy

Zendex Tool Corp. will gladly process a return within three months of purchase for credit to your account only. Cash refunds are not permitted. An acceptable return item is subject to the following conditions:

Finished Goods (Proof of Purchase Required)

- **Mint New Condition (Never opened, never returned from a customer)**

Parts - OEM (Original Equipment Manufacturer)

- **Mint New Condition (No markings, scratches, dents, or paint removed)**

Credit to the Account

- **A 10% Re-Stocking fee will be applied against the credit to the account subject to inspection of the product**
- **The customer is responsible for return shipping costs**
- **Any shipping allowances granted on the original shipment will be applied against the credit to the account**
- **Initial shipping costs paid by the distributor are not eligible for a refund or credit to the account**
- **Credit to the account will be issued within 20 business days of goods being delivered to Zendex Tool Corp. (subject to an acceptable inspection of goods)**
- **For all finished goods, a proof of purchase document is required to determine the original purchase price paid**