

INTERNATIONAL LIMITED WARRANTY

1. The rights arising from this Limited Warranty are granted by Zendex Tool Corp. ("Zendex") to the purchaser.
2. Under this Limited Product Warranty, Zendex products are warranted to be free of defects in material or workmanship under normal use for seven years from the date of sale to user.
3. This Limited Product Warranty does not apply to products which have not been registered with Zendex, either through the return receipt of this Warranty Registration Card or online at zendextool.com/warranty-registration/ within 90 days from the date of purchase.
4. This Limited Warranty does not apply to the product's casters, SpeedBlasters or QuickSpiffs which are subject to a one-year limited warranty.
5. Zendex product warranties do not extend to products purchased from unauthorized third-party sellers or distributors.
6. This warranty gives you specific legal rights, and you may also have other rights which vary from country to country. No responsibility is assumed for incidental or consequential damages of any type.
 - » Filling out and returning the warranty card included with a Zendex product; or
 - » Registering the product online by visiting: zendextool.com/warranty-registration/
7. The Limited Warranty period is subject to the length of the statutory period of limitation for material defects of the domestic law of the country in which the product has been purchased or seven years, whichever period is shorter. The period shall commence on the date of delivery of the product from the Zendex distributor or other sellers to the purchaser. The place of purchase and date of delivery shall be proven by submitting proof of purchase, for example, the sales receipt, invoice, delivery receipt, or similar document.
8. Zendex, through its authorized distributors, shall remediate, at no additional cost to the purchaser, any defects that occur during the Limited Warranty period. Repairs will be carried out by an authorized distributor of Zendex or by Zendex itself. Determination of who will remediate the defect is at the sole discretion of Zendex. At its discretion and depending on the nature of the defect, Zendex may remedy the defect by delivery of a replacement product or part identical in construction to the product, absent the defect, instead of performing repairs.
9. The parts replaced when carrying out repairs, or the product retained by Zendex or its authorized distributor should Zendex elect to replace the product, shall become the property of Zendex. The Limited Warranty period shall not be extended if services are performed under the terms of the Limited Warranty.
10. The purchaser is responsible for paying any shipping costs associated with transporting a defective product to a Zendex distributor for repairs and/or replacement. Zendex or its authorized distributors shall be responsible for paying any shipping costs associated with returning a repaired or replacement product and/or part to the purchaser.

- 11.** In the event that any defects occur, please promptly contact your Zendex distributor. Please provide the following information to your Zendex distributor for the purposes of submitting your claim:
- » A document which demonstrates the date and place of purchase such as a sales receipt, invoice, delivery note, or other similar document.
 - » The product and/or model number
 - » The serial number for the product
 - » Photographs of the defect.
 - » A brief description of when the defect occurred including the type of vehicle the user was trying to move or lift, and if the vehicle was being moved manually or with the assistance of a winch or other towing or pulling device.
- 12.** To the greatest extent permissible under applicable law, this Limited Warranty is exclusive and in lieu of all other written or oral warranties, including any warranties implied under the law, such as an implied warranty of merchantability or an implied warranty of fitness for a particular purpose. Further claims from the purchaser arising from this Limited Warranty, including claims for reimbursement of expenses, reduction, compensation for damages, or the right of withdrawal, are excluded from this Limited Warranty. Statutory or other contractual claims arising from material defects shall remain unaffected.
- 13.** If any portion of this Limited Warranty is determined to be void or unenforceable by a court of competent jurisdiction, then the remainder of this Limited Warranty shall remain in full force.