

AUTHORIZED DISTRIBUTOR RETURN POLICY

Zendex Tool Corporation will gladly process a return within ninety (90) days of purchase for credit to your account only. Cash refunds are not permitted. An acceptable return item is subject to the following conditions:

1. Finished Goods (Proof of Purchase Required)

- » Mint New Condition (Never opened, never returned from a customer)
- » For all finished goods, a proof of purchase document is required to determine the original purchase price paid

2. Parts - OEM (Original Equipment Manufacturer)

- » Mint New Condition (No markings, scratches, dents, or paint removed) Credit to the Account
- » A 10% Re-Stocking fee will be applied against the credit to the account subject to inspection of the product
- » The customer is responsible for return shipping costs
- » Any shipping allowances granted on the original shipment will be applied against the credit to the account
- » Initial shipping costs paid by the distributor are not eligible for a refund or credit to the account
- » Credit to the account will be issued within 20 business days of goods being delivered to Zendex Tool Corporation (subject to an acceptable inspection of goods)

This policy is also available on our website:

zendextool.com/authorized-distributor-center/distributor-return-policy/

